Terms & Agreements for Piata

Effective Date: 09-01-2025

Welcome to **Piata** ("the Platform"). By accessing or using Piata, you agree to these Terms & Agreements ("Terms"). Please read them carefully before using the service.

1. About Piata

Piata is a platform that provides technical tools for creating Telegram bots and selling digital products through Telegram Mini Apps.

Piata is **not** a marketplace, vendor, financial institution, or payment provider. All products are sold directly by independent sellers.

2. Users of the Platform

There are two types of users:

- **Sellers** individuals who create and manage their own Telegram bots through Piata and sell digital products.
- **Buyers** individuals who purchase digital products through sellers' bots.

3. Prohibited Content

Sellers are strictly prohibited from using Piata to sell or distribute:

- illegal goods or services,
- drugs, weapons, or other restricted items,
- pornography or sexually explicit material,
- stolen or fraudulent digital goods,
- materials infringing copyright or intellectual property rights,
- personal data, hacking tools, or services intended for fraud.

Piata reserves the right to suspend or terminate any account violating these rules.

4. Registration and Accounts

- Sellers must provide accurate information during registration.
- Sellers are responsible for securing their account credentials.
- Piata may suspend accounts suspected of fraud, abuse, or rule violations.

5. Payments and Fees

Piata charges a 5% commission on each successful sale.

- No additional fees are charged by Piata for withdrawals.
- Blockchain transaction fees ("gas fees") are always paid by the seller.
- All payments are final. Due to the nature of cryptocurrency, refunds are **not guaranteed**.

6. Withdrawals

- Sellers are responsible for providing accurate wallet addresses when requesting withdrawals.
- Piata is not liable for funds lost due to incorrect addresses or network errors.
- Withdrawals may take up to [48 hours] to process.

7. Responsibility of Sellers

- Sellers are solely responsible for the legality, quality, and delivery of their products.
- Sellers must provide accurate product descriptions.
- Piata does not verify or guarantee products listed by sellers.

8. Responsibility of Buyers

- Buyers must ensure they understand the product before purchase.
- Piata is not responsible for disputes between buyers and sellers.

9. Limitation of Liability

- Piata provides the platform "as is" without warranties of any kind.
- Piata does not guarantee uninterrupted or error-free operation.
- Piata is not liable for any damages, losses, or disputes arising from the use of the platform.

10. Privacy and Data

- Piata collects minimal data (such as email and Telegram ID) for account and platform operation.
- Piata does not sell or share personal data with third parties.
- For more details, please refer to our Privacy Policy.

11. Changes to Terms

- Piata may update these Terms at any time.
- Updates will be published in Piata's official sources.
- Continued use of the platform after changes means acceptance of the new Terms.

12. Contact

For questions or support, please contact us via Piata's official channels.