

## Privacy Policy for Piata

**Effective Date:** 09-01-2025

This Privacy Policy explains how **Piata** (“we”, “our”, “the Platform”) collects, uses, and protects your personal information when you use our services.

### 1. Information We Collect

When you use Piata, we may collect the following information:

- **For Sellers:** email address, Telegram ID, account details, wallet addresses for withdrawals.
- **For Buyers:** Telegram ID, order history, payment details necessary to process transactions.
- **General Data:** technical logs (IP address, browser type, device information) for security and analytics.

We do **not** collect sensitive personal information such as government IDs, physical addresses, or biometric data.

### 2. How We Use Information

We use collected data only for:

- operating and maintaining the Piata platform,
- processing payments and withdrawals,
- preventing fraud and abuse,
- providing customer support,
- improving our services.

### 3. Sharing of Information

- We do **not sell or trade** your personal data to third parties.
- Information may only be shared with service providers (e.g., payment processors) strictly as necessary to operate the platform.
- We may disclose information if required by law or to comply with legal obligations.

### 4. Data Security

- We use technical and organizational measures to protect your data against unauthorized access, loss, or misuse.
- However, no system is completely secure, and we cannot guarantee absolute protection.

## **5. Data Retention**

- We retain your data only as long as necessary to provide services or comply with legal obligations.
- Sellers may request account deletion; in this case, we will remove personal data unless retention is required by law.

## **6. Cookies and Analytics**

- Piata may use cookies or similar technologies for analytics and platform functionality.
- You can disable cookies in your browser, but some features of the platform may not work properly.

## **7. User Rights**

Depending on your jurisdiction, you may have rights to:

- access the data we hold about you,
- request correction or deletion of your data,
- object to certain data processing,
- withdraw consent (where applicable).

Requests can be made through Piata's official support channels.

## **8. International Use**

Piata is a global platform. By using our services, you agree that your data may be transferred and processed in different jurisdictions where we or our service providers operate.

## **9. Changes to This Policy**

We may update this Privacy Policy from time to time. Updates will be published in Piata's official sources. Continued use of the platform means acceptance of the new policy.

## **10. Contact**

If you have questions about this Privacy Policy, please contact us via Piata's official channels.